

How to access parent/student information in

CHARMS

- Log on to www.charmsoffice.com, and click the “ENTER/LOG IN” link at upper right.
- Locate the “PARENT/STUDENT/MEMBERS LOGIN” section of the web page.
- Login to your child’s program account using the following School Code:
brokenarrowband (all one word)
- This will bring up the main parent page. This will allow you to look at the “public” calendar for your organization, event list, handouts and other files.
- Clicking on an event on the calendar brings up the details for that event, such as times, attendance requirements, volunteer opportunities, and other event details.
- When you enter your child’s ID NUMBER (provided by your Director) as a **Student Area Password**, another more detailed screen appears with even more options to view your student’s uniform assignments, music assignments, financial records, forms and inventory. Once you have first entered this ID number, you will be prompted to update your password to your own, unique password.
- Two areas in which you can help the director maintain his/her records:
 - **Update Personal Information** – You should check and make updates and changes as needed to your student’s information page (such as updating phone numbers and email addresses if they change) to help the teacher communicate with you more effectively. Click the **Personal Info** button.
 - **You can make credit card payments for fees, trips and deposits to your student’s account.** If credit card payment is activated, you will see blue buttons in the four main areas of the financial statement indicating your ability to make online payments. Credit card payment go through PayPal, but you do not have to have a PayPal account in order to use this feature. **HOWEVER;** do not make PayPal payments to your student account outside of Charms, as they will not post to the account correctly.
- Most importantly, the parent page assists both you and the teacher to communicate with each other. Stay up to date on what’s going on with your student!